

## 1-800-Got-Junk gains a trusted technology partner in Litmos



[1-800-Got-Junk](#) is a full-service junk removal company. The company offers services for home or business including offices, retail locations, construction sites, and more. 1-800-Got-Junk ensures that junk gets recycled, donated or disposed of responsibly.

Industry  
[Franchise](#)

Sector  
[Employee Training](#) &  
[Compliance Training](#)

### The Challenge

Rick Galliher is a franchise owner of the Virginia North location of 1-800-Got Junk. This particular franchise operates six trucks with 15 employees. Before Rick introduced Litmos into his franchise, employees did not have access to access comprehensive training resources, other than a few short documents. 1-800-Got-Junk headquarters did not have a method in place to track training completion or distribute materials in an effective way.

### The Solution

After creating some initial training content, Rick looked at LMS options that could be used by other franchises in addition to his own. Since all of the 167 franchises under the 1-800-Got-Junk brand had similar training needs, he needed an LMS that could easily be used by all of them. Some of the required criteria included:

- Easy user interface for learners and administrators
- The ability to easily upload content and build courses
- Cost-effective pricing

## The Results

With Litmos, 1-800-Got-Junk gained a trusted technology partner in executing their strategy and realized these significant benefits:

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"I liked that Litmos has the ability to **easily upload content, build your own content, and create courses.**"

*- Rick Galliher,  
Franchise Owner*

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### Global Reach

The company was thrilled with the results so Rick introduced it to several other franchise owners so they too could take advantage of Litmos benefits for online training. 16 additional franchise locations decided to implement Litmos and they are now actively growing their user base to 1,000, and are looking to expand company-wide in the near future.



### Cost Savings

After implementing Litmos, the Virginia North Franchise for 1-800-Got-Junk was able to train and onboard new employees much more efficiently and even generated a cost savings of \$2,000 per year in workers compensation insurance.